



Children's Indoor Play Centre & Café

COVID-19 TERMS & CONDITIONS Oct 2021

THANK YOU FOR BOOKING 😊

- Bookings are not transferable and are non refundable. Should you be taken ill with COVID-19, an alternative booking may be made at the discretion of the management on production of a positive test result.
- You agree that Kids2Day will keep your personal details for 21 days in accordance with NHS track & trace.
- You will be required to sanitise your hands on entry. This is a zero tolerance policy.
No sanitise = no entry.
- Masks are recommended to be worn by all customers over the age of 11yrs at all times, when moving around the building
- We will not be taking shoes on entry, please remove at your table.
- Food or drink brought from home is not permitted.
- Please wash your hands frequently, particularly after the play area & prior to eating. Hand sanitiser is available at reception, on the servery counter and at the tea station.
- The doors or windows may be open to allow maximum air flow, please bear in mind that it will be chilly, don't forget your jumper or coat 😊
- Due to COVID-19 we have to minimise the amount of First Aid given. Please bring basic supplies and administer First Aid using attending adults where possible.
- Please do not visit us if you or anyone in your household has any of the symptoms of COVID-19 and please inform a member of staff as soon as possible if you start to feel unwell during your visit.
- Please try to discourage children from putting 'loose' items into their mouths, putting their mouths on the equipment or their hands in their mouths.
- Please remember that socks must be worn at all times in the play areas.
- You will be given notice 15/20 minutes before the end of the session and children will be called out of the play area 5 minutes before. Please leave your session promptly to allow staff to carry out the cleaning between sessions.

We are doing everything we can to ensure your safety but we also need your help to make sure these measures are effective.

We hope you have a great visit 😊